

# Empowering your workforce with End User Computing on AWS

## Biggest trends impacting the modern workplace:

More **flexible** and **distributed** workforce e.g. hybrid working

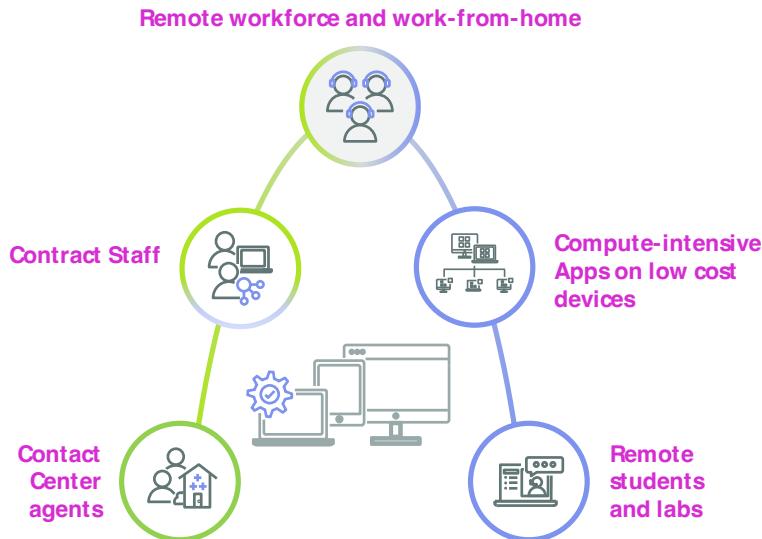
Need to improve **productivity** whilst reducing **cost**

While raising the bar on **reliability** and **security**

AWS End User Computing (EUC) services provide secure access to the applications and desktops the workforce needs to get their job done. With AWS EUC services, workers can be productive from any supported device while improving IT agility and organizational security. You can scale up or scale down resources on demand, providing your teams with the resources they need, all without deploying and operating infrastructure.

*"We save millions of dollars for every subsidiary we onboard, because Amazon WorkSpaces can be deployed in many different regions and the solution circumvents the need for physical logistics like shipping hardware and the buildout of network connections". Andrew Blackard, Manager, Client Engineering, Amazon.*

## Common use cases for AWS EUC services



### Key customer challenges addressed:

- High costs & poor end-user experience with on-premise VDI environments
- High provision, maintenance & refresh costs of physical laptop
- Global hardware shortages
- IT Departments improving productivity for remote employees without compromising security
- Providing fast, secure access for contractors & temporary staff

# AWS EUC Solutions

**Amazon WorkSpaces** – secure, reliable, and scalable access to persistent desktops from any location. Fully managed desktop virtualization service for Windows and Linux that enables you to access resources from any supported device.

**Amazon AppStream 2.0** – secure, reliable, and scalable access to applications and non-persistent desktops from any location. Fully managed service for remotely accessing your work.

**Amazon WorkSpaces Web** - a low-cost fully managed workspace built to facilitate secure access to internal websites and SaaS applications from existing web browsers.

*"Amazon WorkSpaces is probably the most important piece of technology we've deployed in the last 18 months. Using it made it possible for us to continue generating revenue and providing services to our customers"* says David Fellows, Chief Digital Officer of Acuity Knowledge Partners.

## Benefits



### Increase Agility & Flexibility

Being ready to change where and how your workforce gets the job done is more important than ever. AWS EUC services are fully managed, so you can scale up and down in minutes as your needs change. AWS EUC services run in AWS Regions and AWS Availability Zones around the globe, so your end users can get the job done anywhere, with a rich and reliable user experience.



### Optimize cost

AWS EUC services help eliminate infrastructure and management costs for the underlying VDI infrastructure. You can add and remove users on-demand, and pay only for what you use, when you use it. You no longer need to overbuy hardware and licenses for peak user capacity.



### Increase Reliability & Continuity

End users can only be productive when they can access their applications. Amazon EUC Services are built on the AWS Cloud and our global network of AWS Regions and AWS Availability Zones, and run on AWS EC2 instances with built-in auto scale load balancing. We take on the undifferentiated work of keeping infrastructure up and running and deliver a 99.9% uptime SLA.



### Increase Security and Control

Everything we do starts with security and the AWS cloud and our EUC services are built for the needs of our most security focused customers. With WorkSpaces and AppStream 2.0 one of the critical features is that no user data is stored on the local device which makes it less likely that your data ever leaks.



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## Resources

### About AWS End User Computing

Read more about how cloud native desktop and application virtualization with AWS End User Compute services.

