

## CASE STUDY



# Harley Academy

Helping Harley Academy unleash their potential with AWS

### ABOUT HARLEY ACADEMY

Training more than 3000 practitioners, and raising standards with more than 12,500 hours of procedure training from two bespoke campuses, Harley Academy is the UK's leading postgraduate training provider in aesthetic medicine for doctors, dentists, nurses and midwives. After experiencing the lack of poor training standards first-hand, Dr Tristan Mehta founded Harley Academy to drive up standards and innovate education in aesthetic medicine. Through initially creating the first ever curriculum mapped to Health Education England guidelines, Harley Academy has grown to meet surging demands for postgraduate training in aesthetics, alongside hosting the largest community of aesthetics professionals in the UK.

### THE CHALLENGE

Harley Academy were working with a specialist IT consultancy firm on a broad review of their technology landscape. There was an urgent need to gain control over the production AWS environment within Harley Academy and the core application environments across patient management and logging as well as provide specialist AWS support for the core infrastructure and improved access and security.

### THE SOLUTION

CirrusHQ were engaged to evaluate the Harley Academy AWS systems against the qualities of reference architecture design and best practice, and the remediation that would be required to achieve those qualities. CirrusHQ utilised AWS CloudTrail to monitor and record account activity across AWS Account, implemented AWS CloudWatch to observe and monitor the customer's resources and applications on AWS, provided detailed cost optimisation reviews to tighten and reduce wasted spend and hardened access management controls using policy based controls and authentication from an AWS supported MFA mechanism. This helped Harley Academy identify cost savings, improve application performance and reduce security risks. All the while, using our skilled and accredited engineering, CirrusHQ have been providing Harley Academy with the peace of mind of 24x7 Managed Support for the Harley Academy AWS environment.

### THE BENEFITS

- Identification and remediation of risks in the environment to improve customer service
- A better understanding of how to fully harness, improve and optimise AWS services, boosted by CirrusHQ's consultative support
- Performance and security optimisation across the AWS environment
- Improved architecture aligned to support Harley Academy's goals
- 24x7 support from CirrusHQ for AWS operations

### CIRRUSHQ AT A GLANCE



+93 Outstanding Customer Satisfaction NPS score



50+ Staff Certifications



Operate in 21 AWS regions providing client support



16 years' experience of taking organisations to the cloud



100% AWS experts - exclusively AWS



14 AWS Partner Accreditations



"By using a skilled AWS partner in CirrusHQ we have been able to tap into their vast skills and expertise in AWS, things that we just didn't have in house. By automating our AWS operations management, we can offer a better customer experience, lowering the time it takes to onboard whilst improving the experience for our trainers and students and also improving security and access management. Support for our platform was at risk but with CirrusHQ, we have a fully supported environment and access to AWS expertise 24x7. We achieve cost savings, accelerate the delivery of new services, and maintain agility to grab new opportunities, ultimately providing added value to our customers."

**Dr. Tristan Mehta**  
CEO and Founder  
Harley Academy